# ARIZONA UNEMPLOYMENT INSURANCE TAX THIRD QUARTER 2020 NEWSLETTER

To support employers during the COVID-19 pandemic, the Unemployment Insurance (UI) Tax office is now providing virtual office services until further notice.

# Contact these UI Tax units by phone or email for virtual assistance:

- Employer Accounting (602) 771-6601 or uitaccounting@azdes.gov
- Collections (602) 771-6604 or uitcollections@azdes.gov
- Employer Registration (602) 771-6602 or uitstatus@azdes.gov
- Experience Rating (602) 771-6603 or uitexperience@azdes.gov
- Appeals (602) 771-6652

To reach the Client Advocate for Unemployment Insurance Tax, please email <u>uitadvocate@azdes.gov</u>

# Returning to work - Guidance for employers and employees

As Arizona begins to re-energize our economy and more Arizonans return to work, public health remains at the forefront of everything we do. Many employers and employees may have questions about how resuming operations may affect UI benefits click the button below for more information.

https://des.az.gov/returning-work-guidance-employers-and-employees

## **Unemployment Fraud**

Individuals who suspect <u>UI fraud</u> or believe they may have been a victim of identity theft and had their information used to file a fraudulent claim should report it to DES by clicking the button below.

https://fraudreferralexternal.azdes.gov/

To learn more about unemployment fraud and how to protect yourself, click the button below.

https://des.az.gov/services/employment/unemployment-individual/unemployment-insurance-benefit-fraud

# To stay up to date on DES services related to COVID-19, please visit our website at

https://des.az.gov/services/employment/unemployment-employer

## **Shared Work Program**

DES has revised the Shared Work Program to support employers facing labor cuts as a result of the COVID-19 pandemic to provide maximum flexibility for expedited economic recovery. The program provides an alternative for employers faced with a reduction in

force that allows an employer to divide available work or hours among a specified group of affected employees in lieu of layoffs. The program allows the employees to receive a portion of UI benefits while working reduced hours. Learn more about the Shred Work Program by clicking the button below.

https://des.az.gov/services/employment/unemployment-employer/shared-work-program-fags

# October is National Disability Employment Awareness Month (NDEAM)



An inclusive labor force can boost creativity and productivity, widen employee perspectives, improve staff morale and much more. Use our <a href="NEW Employer Toolkit">NEW Employer Toolkit</a> to learn about diversifying your workplace by hiring Arizonans with disabilities. Learn more.

### ADDITIONAL COVID-19 BUSINESS RESOURCES

The Arizona Commerce Authority (ACA) has gathered resources to support businesses and employees as they help combat the spread of COVID-19. Details are available by clicking the button below. This site will be updated regularly as new information becomes available.

### https://www.azcommerce.com/covid-19/

The IRS has announced a new employee retention credit available for many businesses financially impacted by COVID-19. Details are available by clicking the button below.

https://www.irs.gov/coronavirus-tax-relief-and-economic-impact-payments

Tax and Wage Reports (UC-018) must be filed with the department by the end of the month following the end of the quarter.

- 1st Quarter (January March) Due by 4/30
- 2nd Quarter (April June) Due by 7/31
- 3rd Quarter (July September) Due by 10/31
- 4th Quarter (October- December) Due 1/31

# **Wage Reporting**

All wages paid must be reported for the quarter in which they were paid

- Taxable Wages = \$7,000 per employee per calendar year
- Gross Wages = Total wages paid to each employee
- Excess Wages = Gross Wages Taxable Wages

#### ONLINE REPORTING

File your Quarterly Tax and Wage Report online at <a href="https://www.azuitax.gov">www.azuitax.gov</a>

The online **Tax and Wage System (TWS)** allows employers with up to 34,000 employees to:

- File a Quarterly Tax and Wage Report
- Make a Payment (ACH Debit)
- Report Address and Business Changes
- View / Print copies of Quarterly Filings previously filed via the internet

**AZURE** is a bulk file upload server to server process, using a Secure File Transfer Protocol (SFTP).

- Electronically transmit up to 5,000 Tax and Wage Reports per file
- Make a Payment (ACH Credit)
- Receive Electronic Acknowledgment

## **IRME**

The Internet Response Module for Employers (IRME) allows employers to respond to Wage Audit Notices electronically. Prompt response to these notices reduces improper payments, decreasing charges to your UI account to stabilize future tax rates.

# IRME - WageAuditUnit@azdes.gov or (602) 364-4300

# **SIDES E-Response**

The UI State Information Data Exchange (SIDES) system is a free service that employers can use to respond electronically to <a href="Notice to Employer (UB-110">Notice to Employer (UB-110)</a> requests for separation information regarding former employees. Use SIDES E-Response to reduce mailing costs, increase response timeliness, decrease overpayments and

provide accurate and complete information initially to reduce requests for additional information.

# SIDES E-Response - UIAClientAdvocate@azdes.gov or (602) 542-5954

# **Let's Work Together**

ARIZONA@WORK wants to help you Return Stronger by connecting you to a qualified labor force at no-cost. Contact us today at <a href="mailto:DERSAZEMPLOYER@AZDES.GOV">DERSAZEMPLOYER@AZDES.GOV</a> to host a virtual job fair, post your openings on <a href="mailto:AJC">AJC</a>, and for additional recruitment assistance.

To learn about creating a Registered Apprenticeship program, visit <a href="https://www.azapprenticeship.com">www.azapprenticeship.com</a>

To qualify for Workforce Opportunity Tax Credits, email <a href="WOTC@azdes.gov">WOTC@azdes.gov</a> or call (602) 771-0899

Watch additional ways ARIZONA@WORK can help your business Return Stronger.

# https://vimeo.com/268449814

- Job Posting / Recruitment Assistance <u>www.arizonaatwork.com</u> or <u>ESA</u>
   W@azdes.gov
- Apprenticeship www.azapprenticeship.com
- Vocational Rehabilitation Services TStump@azdes.gov
- Workforce Opportunity Tax Credit WOTC@azdes.gov or (602) 771-0899

#### STAY CONNECTED!

DES Facebook https://www.facebook.com/OfficialArizonaDES/

DES Twitter <a href="https://twitter.com/ArizonaDES">https://twitter.com/ArizonaDES</a>

ARIZONA@WORK Facebook <a href="https://www.facebook.com/ARIZONAatWORK/">https://www.facebook.com/ARIZONAatWORK/</a>

ARIZONA@WORK Twitter <a href="https://twitter.com/ARIZONA\_at\_WORK">https://twitter.com/ARIZONA\_at\_WORK</a>

# **General Unemployment Questions / Information**

- UI Tax: www.azuitax.gov or (602) 771-6606
- UI Benefits: www.azdes.gov or (602) 364-2722 or (877) 600-2722

#### WE WANT TO HEAR FROM YOU!

We are always striving to improve our service and relationships with employers. Please let us know how we're doing by completing our survey by clicking on the button below. <a href="http://www.azdes.gov/uitaxsurvey">http://www.azdes.gov/uitaxsurvey</a>

#### THANK YOU